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February 24, 2015

VIA ECFS

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, S.W. Suite TW-A325 Washington, DC 20554

Re: VOIP360, Inc.

(Form 499 Filer ID 826935)

CPNI Compliance Certification for Calendar Year 2014 EB Docket No. 06-36

Dear Ms. Dortch:

On behalf of VOIP360, Inc., and pursuant to 47 C.F.R. § 64.2009(e), enclosed is the company's CPNI Certification for calendar year 2014.

Respectfully submitted,

/s/ Brett P. Ferenchak

Catherine Wang Brett P. Ferenchak

Counsel for VOIP360, Inc.

Enclosure

Annual 47 C.F.R § 64.2009 (e) CPNI Certification EB DOCKET 06-36

Annual 64.2009(e) CPNI Certification for 2015 covering the prior calendar year 2014

Date Filed: February 2 2015

Name of company covered by this certification: VOIP360, Inc.

Form 499 Filer ID: 826935

Name of signatory: Scott Sawyer

Title of signatory: General Counsel and Secretary

Certification:

I, Scott Sawyer, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, <u>safeguards</u>, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq*. of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed -

Scott Sawyer, General Counsel and Secretary

Attachment: Accompanying Statement explaining CPNI procedures

VOIP360, INC.

STATEMENT EXPLAINING HOW THE COMPANY'S OPERATING PROCEDURES ENSURE COMPLIANCE WITH THE FCC'S CPNI RULES

VOIP360, Inc. (VOIP360) is a regional telecommunications provider that primarily provides wholesale VOIP services to other carriers such CLECs, resellers, wireless providers and VOIP providers.

VOIP360 does not use or permit access to CPNI to market any services outside of the "total services approach" as specified in 47 CFR §64.2005. Nor does the Company allow affiliates or third party access to CPNI for marketing-related purposes.

Consistent with the Commission's rules, VOIP360 uses, discloses and permits access to CPNI without customer approval for the purposes of: (1) billing and collecting for services rendered; (2) protecting the rights and property of VOIP360, other users, and other carriers from unlawful use; (3) providing inside wiring, installation, maintenance, and repair services; and (4) providing or marketing services that are within the same class of services to which the customer already subscribes.

VOIP360 has designated a CPNI Compliance Officer who is responsible for: (1) communicating with the Company's attorneys and/or consultants regarding CPNI responsibilities, requirements and restrictions; (2) supervising the training of Company employees and agents who use or have access to CPNI; (3) supervising the use, disclosure, distribution or access to the Company's CPNI by independent contractors and joint venture partners; (4) maintaining records regarding the use of CPNI in marketing campaigns; and (5) receiving, reviewing and resolving questions or issues regarding use, disclosure, distribution or provision of access to CPNI.

VOIP360 has implemented procedures to provide law enforcement with notice should a breach of CPNI occur. After notifying law enforcement and unless directed otherwise, VOIP360 will notify affected customers. VOIP360 will maintain a record of any CPNI-related breaches for a period of at least two years.

VOIP360 provides training concerning CPNI procedures. All employees of VOIP360 are required to maintain the confidentiality of all information, including customer information that is obtained as a result of their employment by the Company. Employees of VOIP360 who do not abide by these policies or otherwise permit the unauthorized use or disclosure of CPNI will be subject to discipline, including possible termination.

VOIP360 discloses or releases call detail information to customers during customerinitiated telephone contacts only when the customer provides a pre-established password. If the customer does not provide a password, call detail information is released only by sending it to the customer's address of record or by the carrier calling the customer at the telephone number of record. VOIP360 permits customers to establish online accounts, but requires that an appropriate password be furnished by the customer before he or she can access any CPNI in his or her online account. Passwords may not be based upon readily obtainable biographical information or account information.

VOIP360 has adopted a policy that it does not and will not use, disclose or permit access to CPNI in connection with Company-initiated marketing of services to which a customer does not already subscribe from the Company.